

TIGER Main Contact Information (Customer Activities On-Line/EDI)

In Case of Emergency 1-866-999-8975

(713) 989-2777 or 1-866-944-7290

1300 Main St, Houston, TX 77002

Help Desk Email Address CommercialApplicationSupport@EnergyTransfer.com TIGER

Email Address MarketingServicesTWFax@EnergyTransfer.com

TIGER – Gas Control Management

Name	Title	Phone	Email Address
Jerry Graves	VP Gas Control & Optimization	(713) 989–2015	Jerry.Graves@EnergyTransfer.com
Tim Lefelar	Manager Gas Control	(713) 989–2275	Timothy.Lefelar@EnergyTransfer.com
Duane White	Manager Gas Control	(713) 989–2445	Duane.White@EnergyTransfer.com

TIGER East (713) 989-2265
TIGER West (713) 989-2266

TIGER/TIGER (713) 989-2270/2271
GC Day Controller (713) 989-2275

TIGER-Marketing – Houston

Name	Title	Phone	Email Address
Steven Hearn	VP–Interstate Marketing	(713) 989–2427	Steven.Hearn@EnergyTransfer.com
Brad Cherry	Director–Marketing	(713) 989–2420	Brad.Cherry@EnergyTransfer.com
Michael Milliken	Sr. Account Manager–Marketing	(713) 989–4633	Michael.Milliken@EnergyTransfer.com
Matt Brill	Sr. Account Manager	(713) 989–7942	Matt.Brill@EnergyTransfer.com
Janna Hohman	Sr. Account Manager	(713) 989–5314	Janna.Hohman@EnergyTransfer.com

TIGER-Customer Service Representatives / Accounting

Name	Title	Phone	Email Address
Kathy Washington	Sr. Manager – Noms. & Scheduling	(713) 989–2436	Kathy.Washington@EnergyTransfer.com

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Craig Buehler	Sr. Specialist	(713) 989–2434	Craig.Buehler@EnergyTransfer.com
Toni Houston	Lead Specialist	(713) 989–2431	Toni.Houston@EnergyTransfer.com
Pamela Sutherland	Sr. Specialist	(713) 989–2012	Pamela.Sutherland@EnergyTransfer.com
Derrick Christopher	Sr. Specialist	(713) 989–2438	Derrick.Christopher@EnergyTransfer.com
Joseph Fuentes Jake Sweet Miguel Ramirez	Sr. Specialist Sr.Specialist Associate Specialist	(713) 989–2417 (713) 989–2432 (713) 989–2414	Joseph.Fuentes@EnergyTransfer.com Jake.Sweet@EnergyTransfer.com Miguel.Ramirez@EnergyTransfer.com

TIGER – Contract Administration/EDI

Name	Title	Phone	Email Address
Submit Requests to			Dltwcontractadminservicerequests@energytransfer.com
Lindy Donoho	Director	(713) 989–2416	Lindy.Donoho@EnergyTransfer.com
Patricia Downey	Lead Contract Admin.	(713) 989–2423	Patricia.Downey@EnergyTransfer.com
Ashley Blakeney Kamoya Carr Jacqueline Pascual	Sr. Analyst Analyst Analyst	(713) 989–2095 (713) 989–5343 (713) 989–5341	Ashley.Blakeney@EnergyTransfer.com Kamoya.Carr@EnergyTransfer.com Jacqueline.Pascual@EnergyTransfer.com

TIGER – Rates and Regulatory Affairs

Name	Title	Phone	Email Address
Larry Biediger	Sr. Director	(713) 989–7670	Larry.Biediger@EnergyTransfer.com
Dawn McGuire	Assistant General Counsel	(713) 989–7938	Dawn.McGuire@EnergyTransfer.com

TIGER – Certificates and Reporting

Name	Title	Phone	Email Address
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TIGER Main Contact Information (Customer Activities On-Line/EDI)

Blair Lichtenwalter	Sr. Director Certificates	(713) 989-2605	Blair.Lichtenwalter@EnergyTransfe.com
Name	Title	Phone	Email Address
Primary Official			
Blair Lichtenwalter	Sr. Director Certificates	(713) 989-7610 FAX: (713) 989-1176	Blair.Lichtenwalter@EnergyTransfer.com
Secondary Official			
Mike Langston	VP & Chief Regulatory Officer	(713) 989-7610 FAX: (713) 989-1205	Michael.Langston@EnergyTransfer.com
Energy Transfer – Investor Relations			
Name	Title	Phone	Email Address
Brent Ratliff	VP, Investor Relations	(214) 981-0700	Brent.Ratliff@EnergyTransfer.com
TIGER – Media Relations			
Name	Title	Phone	Email Address
Media Contact		(214) 840-5820	Media@EnergyTransfer.com