

Messenger+ Overview and Implementation Notification

ETC Tiger Pipeline will be transitioning from our current TMS System to a new system, Messenger+, on September 19, 2026. Messenger + is a more technologically and functionally advanced business platform system.

Messenger+ training documents (for nominations, confirmations, invoices, and capacity release) will be made available through ETC Tiger Pipeline's Informational Postings website under the menu selection User Manuals.

Customer Lock-out During Conversion:

Due to the conversion from the current TMS System to Messenger+, it will be necessary to lock-out any activity for a certain time period. We anticipate customers will be locked-out of the TMS System starting at 11:00 pm CT Friday, September 18th until 8:00 am CT on Saturday, September 19th.

At 8:00 am CT on Saturday, September 19th, customers will begin entering nominations and confirmations in Messenger+. After the transition to Messenger+, customers will continue to have read-only access to the TMS System.

We encourage all shippers and operators to enter their nominations and confirmations in the TMS System prior to 10:00 pm on Friday, September 18th for ID1 gas day.

If you have any questions, please contact your Customer Service or Marketing Representative. As a reminder, the weekend/on-call phone number is 713-989-2440. Manager, Kathy Washington, can also be reached at (713) 989-2436.

We at ETC Tiger Pipeline would like to thank you in advance for your patience and cooperation during the implementation of Messenger +. We will keep you up to date with any changes that may arise.