

## ETC Tiger Pipeline Customer User Manual For Messenger +

The User Manual is available on the Tiger EBB (Support – User Manual: See below)

<https://tigertransfer.energytransfer.com/ipost/TGR>

ENERGY TRANSFER | ETC TIGER PIPELINE, LLC

Tuesday, Sep 1, 2026

CUSTOMER ACTIVITIES  
QUICK LAUNCH

Informational Postings  
Capacity  
Gas Quality  
Index Of Customers  
Locations  
Notices  
Posted Imbalances  
Regulatory  
Standards Of Conduct  
Tariff  
Transactional Reporting  
Rates  
Point Catalog  
Maps  
**Support**  
Forms  
Password Management  
Downloads  
Search  
Customer Activities  
Site Map

User Manuals

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The following documents were formatted using Microsoft Word or Power Point. If you experience any difficulties displaying them, please contact our representatives at (713) 989-2777.

[Tiger - Invoice Instructions](#)  
Revised 3/25/13

Messenger+ User Guides

| Area             | Guides                                                                |
|------------------|-----------------------------------------------------------------------|
| Overview         | Overview Video                                                        |
| Capacity Release | Offers, Bids & Awards Search                                          |
|                  | Create a New Recall                                                   |
|                  | Create a New Reput                                                    |
|                  | Create a New Offer: Pre-arranged Non-biddable                         |
|                  | Create a New Offer: Pre-arranged Biddable                             |
|                  | Create a New Offer: Biddable                                          |
|                  | Copy an Existing Offer                                                |
|                  | Post/Confirm Bid for Prearranged Non-Biddable Offer                   |
|                  | Post/Confirm Bid for Prearranged Biddable Offer As Prearranged Bidder |
|                  | Create/Post Bid for Biddable Offer                                    |
|                  | Prearranged Bidder Matching a Bid                                     |
|                  | Prearranged Bidder Matching a Bid & Re-Posting Bids                   |
|                  | Amendment Summary Overview and External Executions                    |
|                  | Amendment - Amendment                                                 |
|                  | View Invoices                                                         |
| Downloads        | Download Reports                                                      |
| Reporting        | View Reports                                                          |
| Nominations      | Creating a Nomination                                                 |
|                  | Editing An Existing Nomination                                        |
|                  | Nomination Reconciliation                                             |
|                  | Confirming a Nomination                                               |
|                  | Confirmation Summary Overview                                         |
|                  | Scheduled Quantity Matrix Overview                                    |
|                  | Scheduled Quantities Summary - By Contract                            |
|                  | Scheduled Quantities Summary - By Location                            |
|                  | Cycle Process Status Overview                                         |
|                  | Path Detective Overview                                               |

Please call the Tiger Scheduling Hotline – 713-989-2440 if you have questions or concerns about the User Manuals.